

Discover how fetchtv makes TV better.

Fetchtv User Guide



Most Used Buttons on Remote Control




Use  to navigate anywhere on fetchtv and press  to select.

User Tip

If your Set Top Box is not responding to the remote control press the STB button on the remote to check that it is talking to the STB (and not the TV or DVD).

Welcome to fetchtv

More than the new dog on the block, fetchtv combines leading technology with great content to bring you an entirely new breed of home entertainment.

This guide walks you through the main menu functions and shows you how to use your remote control to access the key features. You can also press  on your remote control from any screen to activate on screen help.

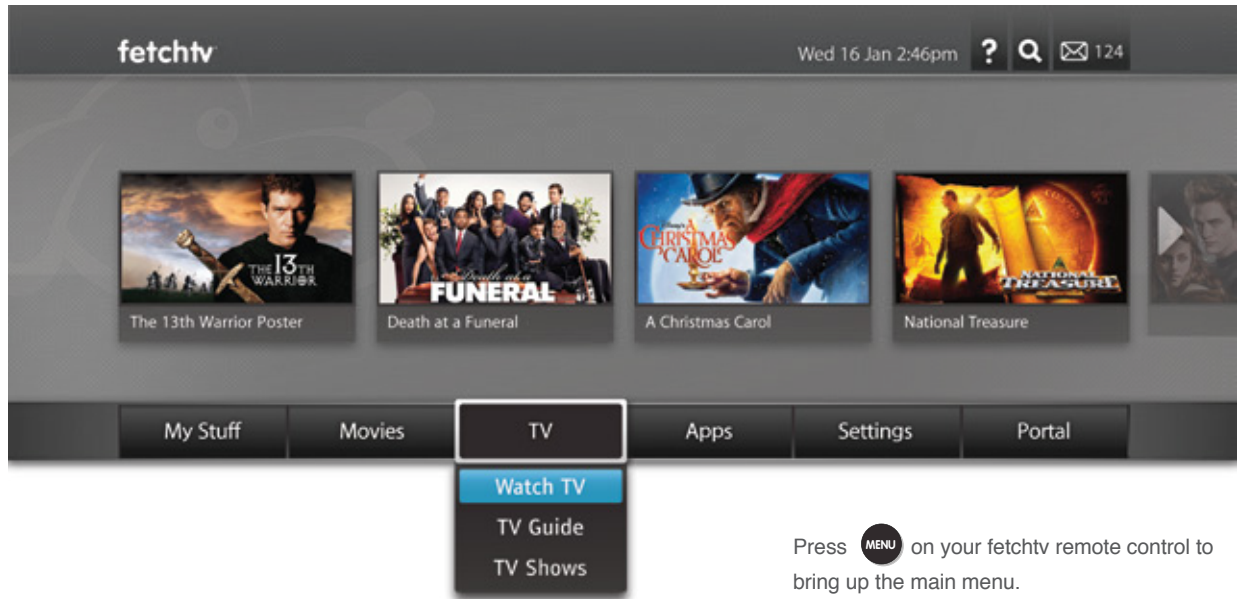
The channels and movie services available to you will depend on which fetchtv package you have, so your TV may not show everything covered in this guide.

The Recordings and the TV Guide are available to all fetchtv users and will greatly enhance the way you watch, record and access TV content.

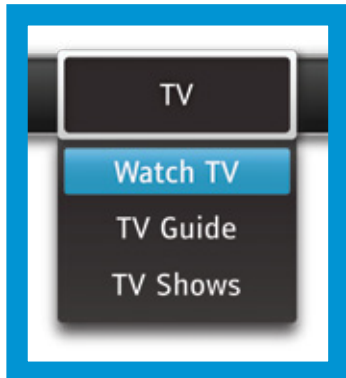
Now make a journey with fetchtv!

Cheers

Home Screen



Watch TV



To watch Free to Air or Subscription TV channels, select Watch TV from the main menu.


Use  to move between channels.


Viewing Symbols:


 Free to Air TV


 Subscription TV

Live TV - Information Bar

While watching Live TV the Information Bar appears anytime you change channel or by pressing the  button on your remote. The Information Bar displays channel and program information.


To see programs on later for that channel: Press .



To get more detail about a program: press . Press it again to return to Info Bar.


To record a program on now or later: go to show on Info Bar and press .

To enable a series tag: press  twice.

To set a reminder: press .

To access info on other short cuts: press .

To see what's on other channels press  or .

Press  to change to the channel or program you want to watch.

To close the Info Bar: press  again.

My Channels

From Info Bar you can manage your My Channels listing .

To add a new channel to My Channels:

press .

To remove a channel from My Channels:

press .

To switch between All Channels and My Channels:

press .

For more about My Channels: go to page 7 of this guide.

Pause, Play, and Rewind Live TV

To pause a program you are watching now, press .

Press it again to resume watching.

To exit Pause Live TV:

Press  then  to confirm.


To rewind live TV to the point you started watching the channel:

Press  for 2x speed, press it again to go faster.

Press  to start watching again.

To fast forward TV you have paused or rewound:

Press  for 2x speed, press it again to go faster.

Press  to start watching again.

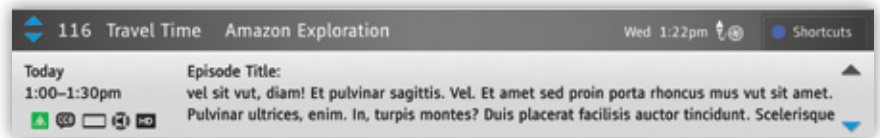
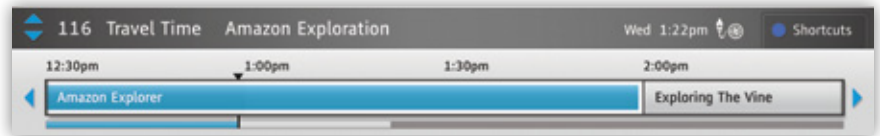
Information Bar Screen Shots

During Live TV

Pressing **INFO** will display the live tv information bar.

Press **INFO** button again to switch between text and timeline display.

Press **INFO** to close the information bar.

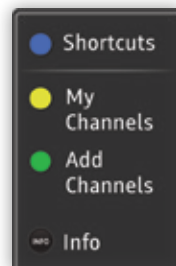


During Video Playback

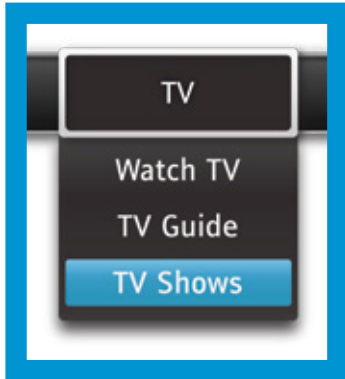
Press **INFO** while watching a recording, a movie or TV show on demand to display playback information about your video.






Short Cuts




TV Shows





To watch On Demand TV Shows select TV Shows from TV on the main menu and press . Select a channel from the top menu. Programs and number of episodes available are displayed below. Use the arrow keys to explore. Press  to view episode list and  to play.

Download Manager

This icon  indicates that a movie or tv show is available for you to transfer or download to your set-top-box.

Pressing  on the title will begin the download.


The title will either play automatically or if there are other titles downloading, your selection will be placed in the Download Manager Queue .

Press the  button to display the Download Manager and change the order of titles in your queue.

TV Shows

One item selected

The number of episodes available for each tv series will be displayed when an item is selected.

Press  to play or go to the series list.

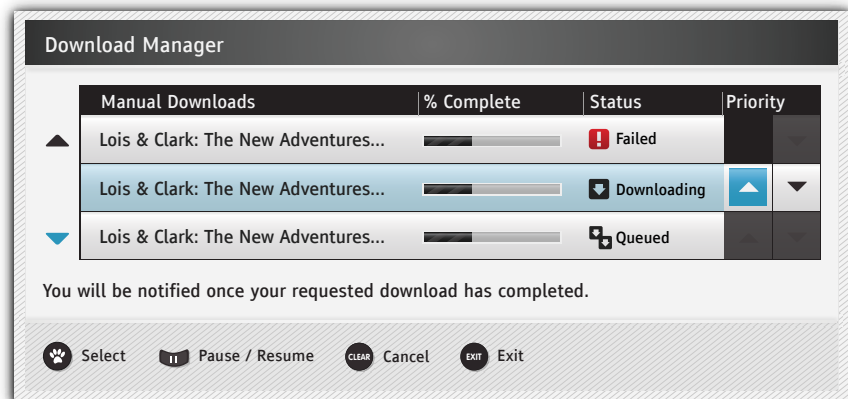
TV Shows Screen Shots

TV Shows

One item selected




Download Manager





TV Guide - Electronic Program Guide (EPG)



To access the TV Guide, press  on the remote or select TV Guide from TV on the main menu.

The TV Guide is an on screen program guide that:

- Displays what's on for the next 7 days
- Displays entire list of all channels available to you
- Displays your My Channels listings
- Lets you setup recordings and series tag recordings
- Lets you set reminders

Press  or  to skip forward and back a day in the TV Guide.

List & Grid views


Find out what's on a single channel via the List view or view all channels and programs via the Grid view.

To switch between list and grid: press  button.

My Channels


Use My Channels to view listings for your favourite channels.



Set up your My Channels list in Settings (Page 15).

To toggle between All Channels and My Channels: press  button. You can add or remove a channel from your My Channels list via the Watch TV information bar (Page 3).


Record Programs

You can record current and future programs via the TV Guide as follows:

Use arrow keys to find the channel and program you want to record. To record: press .

To set a series tag (if available for that show): press  twice. Press  to display recording options.


Recording Options

The following options are available when you click  on any program in the TV Guide:

- Record
- Enable Series Tag, Set Record Lead and Lag Time
- Set Reminders
- Program Info

TV Guide Screen Shots


TV Guide Grid View

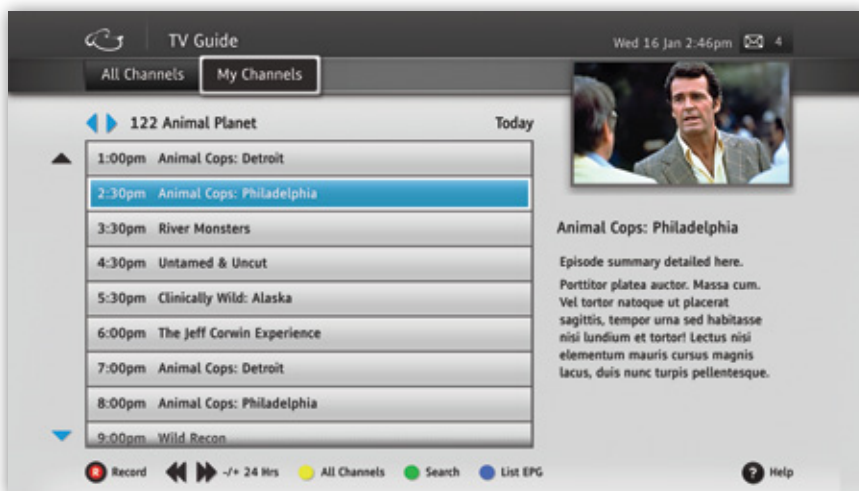
You can view one channel at a time via the List EPG or view all channels and programs at a time via the Grid EPG. To switch between these views press  button on the remote.



TV Guide List View

 arrows changes channels.

 arrows moves along the program listing.




Enable Series Tag

The Series Tag feature allows you to record all episodes in a series.


You can enable a Series Tag when recording programs via the Information Bar or Guide. Manage your Series Tags via the Recordings view.

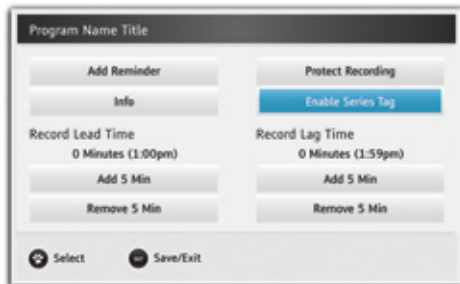
Set Record Lead and Lag Times

Sometimes programs start early or overrun the scheduled time. You can add extra time (in five minute increments) to the start and end of your recorded programs.

Press  on a program to display recording options.


Use arrow keys to select Record.

Use arrow keys to add Lead time (time at the start) and/or a Lag time (time at the end) of your program. Press  to activate your selection and return to the Guide.




Set Reminders

You can set a reminder to alert you when your favourite programs are about to start.

In the TV Guide or Live TV Info Bar, highlight the program you want a reminder for and press .


Or press  set a reminder via the options.


A clock icon  will appear beside programs to indicate a reminder has been set.

Repeat the above steps to cancel a reminder from the Guide.

Search

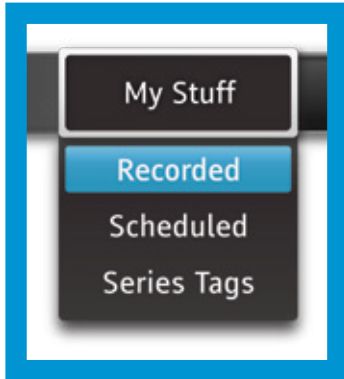
The Search feature in the TV Guide allows you to find programs by entering a keyword from the program name and synopsis.

Press  button in the TV Guide and use your Remote Control keypad to type Keywords.

Press  to perform search.


Programs from the TV Guide, your Recordings, Movies & TV Shows are listed in the results.

My Stuff





The My Stuff screen allows you to view Recorded programs, Scheduled recordings, Series Tag programs.

The Set Top Box stores over 500 hours of recorded programs. You can manage all recordings from the Recordings view.


Press  button on your remote, or select My Stuff from the main menu.

Use arrow keys to select Recorded, Scheduled, or Series Tags.

Recorded TV

All your recorded TV shows are listed in recorded TV. To play a recording, use arrow keys to highlight the program and press . Fetchtv automatically groups recordings from the same series together. This is indicated by the  icon.



Press  button to change the way you sort your recordings.

Press  to access recording options.

Playback a recording that is underway

You can access and play a recording that is currently underway and you can rewind, pause, and fast forward through the recording to catch up to the program in real time.

Scheduled

All programs you have set to record in the next 24 hours will appear in the Scheduled listing. Use arrow keys to select a recording. Press  to activate the Options pop-up menu. Use arrow keys to Add Reminder, get program Info, Protect Recording, Enable/Modify Series Tag and Set Record Lead/Lag Time. Press  to activate your selection and exit.






Series Tags

All series you have tagged to record will appear in the Series Tag list. You can manage recording conflicts by prioritising the order of your Series Tags. If there is a recording conflict between programs, the higher priority Series Tags take preference over lower priority series tags.

My Stuff Screen Shots

Recorded


You will see these icons.

-  Series Tags
-  Recorded
-  Watched
-  Protected
-  Groups recordings from the same series



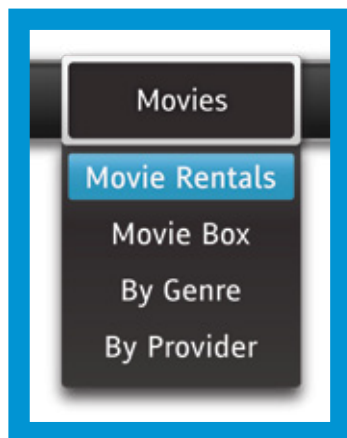
Series Tags

Press  on a series to access the Options pop-up menu.


Use ARROW keys and  to move series up and down the list.



Movies





Select Movies menu from the main menu and select from Movie Rental, Movie Box, All Movies by Genre or Provider.


Use  to make your selection.

The Movie Services available to you will depend on which fetchtv service you have.

Movie Rentals

Movie Rentals offers a selection of Pay Per View movies available to watch as many times as you want for 48 hours from when you first start watching them. Use arrow keys to select movie and press . From the movie details pop-up you can select to watch the full screen trailer (if available) or rent the movie.

Selecting to rent a movie will prompt you to enter your Parental PIN (default 0000) and press .

If your purchase is successful a tick will replace the  symbol on the title image and the movie will be available to play.

Movie Box

If you have the full fetchtv service Movie Box is included in your basic fetchtv monthly subscription.

Select Movie Box and press  to save your choice.

By Genre

You can browse all movies available on fetchtv by genre. Choose from action, comedy, drama, kids and more.

By Provider

You can choose movies from different provider - you can also search by studio.

Movies Screen Shots

Movie Rentals

You have seven days from the time of rental to watch your movie, and 48 hrs (2 days) after you've started watching to finish it. You can watch the movie any number of times in that 48 hrs.

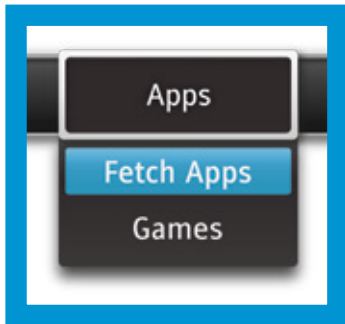


Movie Box

If you have the full fetchtv service Movie Box is included in your subscription.




Apps



There are a variety of Interactive applications available on fetchtv. Use arrow keys to select Applications from the main menu.

Go to , Applications.

Press  button.

Use arrow keys to select the application you want to access, then press  button.

Follow on screen prompts to use applications.

Numbers and letters are entered from your remote control keypad.

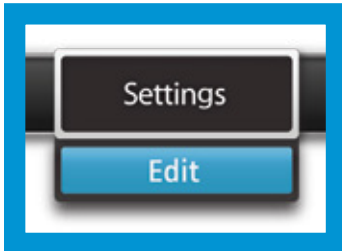
Fetch Apps




Weather



Settings



Settings allows you to view and customise the configuration of your set top box.

Use arrow keys to select a function in the Settings menu and press .

Press  to Watch TV.

You will need to enter your four digit Parental PIN to modify settings. Default is 0000.

Display

Allows you to optimise your TV screen display.

Select Display from the Settings menu to adjust the Display Resolution, Aspect Ratio and Display Mode if the picture on your TV looks stretched or compressed.

Network

Contains information on your network settings.

The automatic settings are recommended for most users. Advanced users may choose to manually change settings.


Storage

Provides information on your STB available capacity.


Channels

Access the DVB-T frequency scan that identifies and tunes all visible Free to Air channels.


Select Channels icon and press .


Enter your Parental Control PIN (default is 0000) and press  again to continue selection.

Diagnostics

Used to help diagnose problems with your fetchtv service. Once started this may take several minutes to complete or press to  to discontinue.

User

Access Channel Blocking, Change PIN and Set Parental Levels. Select Parental and press . Enter your PIN (default number is 0000).


Use Up/Down arrow keys and press  to make your selection.

- Recording Options
- Channel Blocking
- Parental PIN Change
- Set Parental Level

Recording Options



You can change settings to automatically add a lead and lag time to all your scheduled recordings. You can also select the number of episodes you want to retain for all recordings.

Channel Blocking

Use Up/Down arrow keys to highlight the channel you wish to block. Press .



A  icon will appear to the right of the screen adjacent to the blocked channel. Repeat for all channels you wish to block. When selections are complete press the button to save your choices. To remove blocking from previously blocked channels repeat the above steps.

Parental PIN Change

Select Parental PIN Change from Parental menu. Use arrow keys to highlight Parental PIN Change. Press . Enter and confirm your new four digit PIN and press . A pop-up screen will let you know that the PIN was updated successfully.

Set Parental Level

You can set the program ratings levels that can be viewed ongoing. Select Set Parental Levels from the Parental menu.

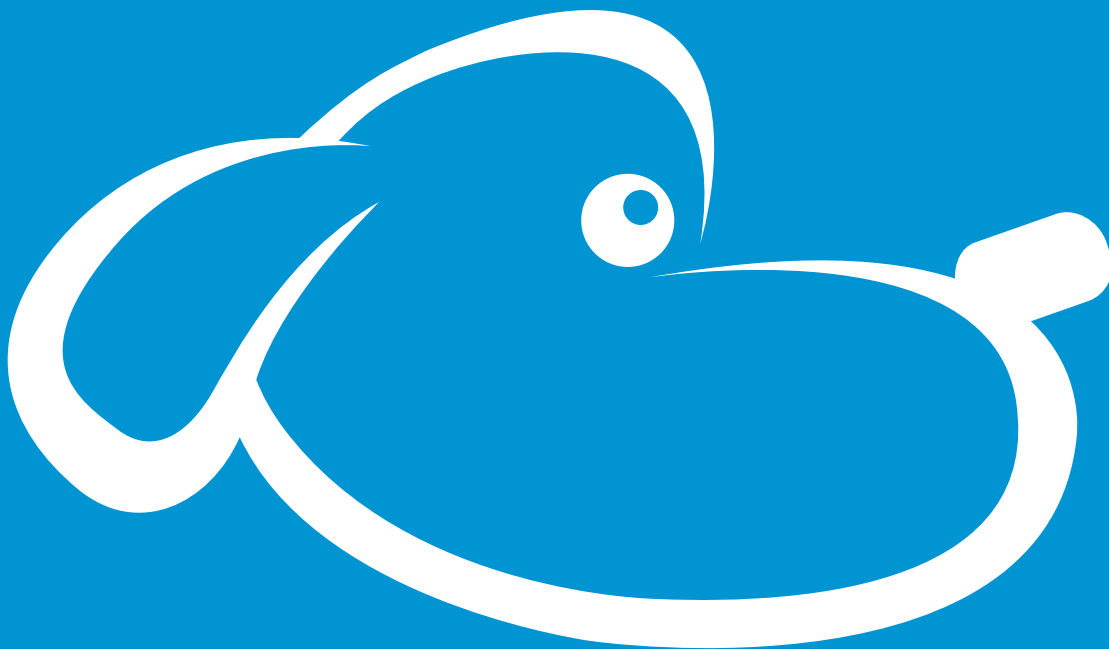
Use the  arrow keys to select the desired rating level and press .

Contact

Please contact your Internet Service Provider with any fetchtv customer service or usage questions.

www.fetchtv.com.au





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