

Dear Westnet Member,

Welcome! Grab a warm beverage and settle in a spot somewhere comfortable for the July edition of the Westnet Newsletter.

To say last month's musings on customer service roused a bit of feedback would be an understatement indeed! Thanks to everyone who took the time to send in their own experiences with service (both good and bad) and also for the tips on how to ensure you get service with a smile.

This month, we're inviting you to send in turns-of-phrase which irritate you, or instances of incorrect use of language. Here are a few we thought of just to get your mind ticking over:

- Should of (*should have*)
- Arks (*ask*)
- Everythink (*everything*)

We could go on!

So let's get into what you can expect this month. There's the usual inside-look of what's going on in the world of technology and this beautiful thing we call the internet - plus a bunch of stories you might find helpful or interesting.

There are two movie competitions this month; passes to see the action film *G.I. JOE: The Rise of Cobra* as well as the chance to see the battle of the sexes on the silver screen, *The Ugly Truth*.

Remember, if you have any comments or recommendations for the Westnet Newsletter please email us at newsletter@westnet.com.au. We trust you will enjoy our July edition and we wish you the best of luck for our competitions!

Webby Awards Announced

The 13th Annual Webby Awards were announced on 8 June 2009 at a star-studded dinner and gala in New York City. They're the leading international awards honouring excellence on the internet in categories like websites, interactive advertising, online film as well as video and mobile. Bigger and more boombastic every year, The Webby Awards is presented to the world by The International Academy of Digital Arts and Sciences.

[Read more...](#)



OK, So What Exactly is Digital Television?

For a number of years now, Australian's have been preparing for the arrival of digital television. Most of us aren't too fussed with the ins-and outs of how this stuff works - we're just looking forward to the benefits this technology is promising to bring.

We hear 'Digital TV' mentioned all the time, but what do we really know



about it, why we are switching and most importantly, will you have to do anything?

[Read more...](#)

Phones are Smart?

You have to giggle when things step outside the boundaries of what is the norm for their type and all of a sudden develop a funky new name or turn-of-phrase. With that in mind, should mobile phones be considered smart just because they started offering advanced capabilities and PC-esque functionalities?

The simple answer? Yes.

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Special Offers

The special offers don't stop once you become a Westnet member; in fact, they come through thick and fast! For updates and full details great pressies like unmetered content through Westnet Freezone.

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Wacky Photo



Featured Clip



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Links of Interest

[100 Awesome Things](#)

Taking the road less travelled these cynical days, 1000 Awesome Things delivers one new thing every day worth smiling at in happy reminiscence.



[OMG Yahoo](#)

Winner of the celebrity/fan category at The Webby Awards, omg fronts with all the latest photos, videos and news celebrity style.



[12 Canoes](#)

An Australian website (nominated in The Webby Awards Broadband category) beautifully delivering the stories of the Yolngu people of Arnhem Land.



WIN Movie Competitions

G.I. JOE: The Rise of Cobra

Westnet, Paramount Pictures and Spyglass Entertainment in association with Hasbro, are giving members the chance to win one of 30 in-season double passes to see [G.I. JOE: The Rise of Cobra](#), the latest in a series of iconic-childhood-memories-of-playing-with-action-figures - only at the movies August 6.

[Read More...](#)
[Click here to enter](#)



The Ugly Truth

Westnet and Sony Pictures are giving members the chance to win one of 30 in-season double passes to see [The Ugly Truth](#), the 2009 battle of the sexes on the big screen starring Katherine Heigl and Gerard Butler, only in cinemas August 6.

[Read More...](#)
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Ask Chris

How can I make my password as safe as possible?

Passwords should be easy for you to remember but difficult for others to guess.

[Read more...](#)

[Check out his latest blog entry here.](#)

Internet Jargon

A **SIP** (Session Initiation Protocol) connection is a service offered by many ITSP (Internet Telephony Service Providers) that connects a company's PBX to the existing telephone system infrastructure(PSTN) via Internet using the SIP VoIP standard. Using a SIP connection may simplify administration for the organisation as the SIP connection typically will use the same Internet connection that is used for normal data. This eliminates installation and maintenance of a BRI/PRI connection at each location. However, this almost always comes at the expense of the

Videos of the Month

[Introducing the iPhone 3GS](#)

Just when you thought you were happy with your iPhone, Apple releases a new one - iPhone 3GS. So what's the difference?



[Barbie brings doll house to town](#)

Barbie shows off her frocks and fancy accessories in the Barbie Forever exhibition at Federation Square.



Out on DVD

Michael Jackson - Video Greatest Hits - HIStory

Starring: Michael DeLorenzo, Simon Fields

Director: John Landis, Steve Barron



Elizabeth Taylor coined him the King of Pop and not many are denying it right now, but Michael Jackson also gave birth to the music video. Stealing MTV way back before MTV was cool, a certain Thrilling music video clip had the world fascinated and gobsmacked - and what would a compilation be without it?

HIStory is packed with 89 minutes of audio and visual genius, showing how good music videos can and should be. Check out why Billie Jean broke down the colour barriers, watch Michael create music and moves on the spot with The Way You Make Me Feel and relive the controversy and groundbreaking morphing cinematography of Black or White.

Everyone loves at least one piece of Michael Jackson's music history (be it back in the golden age or not), so this one is a must have.

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In Book Stores

Shanghai Girls: A Novel

By Lisa See



For readers of the phenomenal bestsellers *Snow Flower and the Secret Fan* and *Peony in Love*, *Shanghai Girls* is a stunning new novel from Lisa See about ladies leaving Shanghai to find new lives in 1930s Los Angeles.

May and Pearl, two sisters living in Shanghai in the mid-1930s, are beautiful, sophisticated and well-educated, but their family is on the verge of bankruptcy. Hoping to improve their social standing, May and Pearl's parents arrange for their daughters to marry 'Gold Mountain men' who have come from Los Angeles to find brides. But when the sisters leave China and arrive at Angel's Island (the Ellis Island of the West) - where they are detained, interrogated and humiliated for months - they feel the harsh reality of leaving home. And when May discovers she's pregnant the situation becomes even more desperate. The sisters make a pact that no one can ever know.

A novel about two sisters, two cultures and the struggle to find a new life in America while bound to the old; *Shanghai Girls* is a fresh, fascinating adventure.

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