



Media Release

Westnet takes out 'Best Broadband ISP' title... again!

3rd December 2009: Westnet has claimed the title of 'Best Broadband ISP' in the 2009 PC Authority Best Tech Awards for the third consecutive year.

The award comes as the result of PC Authority magazine's annual readers' survey, Australia's largest technology consumer survey, with over 17,000 voters participating.

"Winning this particular award is massive for Westnet because it all comes down to user's opinions, rather than industry representatives", says Dan Scott, Westnet's Advertising and Promotions Manager.

The survey pitted Westnet against the country's biggest telecommunications companies, including Telstra Bigpond and Optus, and is a completely independent guide for PC Authority readers.

"With the award being assessed in terms of Support, Reliability and Value for Money, we're thrilled to be consistently recognised – it's good to see our strong focus on service and reliability paying off."

"Hopefully 2010 will see us bring home the award once again. Watch this space," concludes Mr. Scott.

Westnet products, services and details on awards can be viewed at www.westnet.com.au

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About Westnet

- Westnet is a Western Australian-based internet service provider (ISP), owned 100% by iiNet, with a business model driven by customer service
- 70% of Westnet's 450 total staff occupy customer facing roles
- Westnet currently serves approximately 220,000 members
- Westnet was rated best Australian ISP for customer service for the 6th year running in Whirlpool's 2008 Australian Broadband User Survey

For further information or interviews, please contact:

Natalie King

Communications Officer

Ph: (08) 6263 3812

E: nataliek@staff.iinet.net.au