

Westnet wins Best Customer Service in ADSL2+exchanges Awards

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ADSL2+exchanges is an Australian-run website, offering a wealth of information on ADSL2+ exchanges across the country. This year their award winners were chosen from 10,000 online votes through their own website (www.adsl2exchanges.com.au); as well as contributions from ADSL2+exchanges staff, as part of their inaugural awards.

Westnet has repeatedly won the key ISP customer service awards over the past five years, driven by their strong service reputation. Customer service awards and accolades include: 16th and 17th ACNielsen Consult Australian Online Survey, Australian Broadband Survey (2003, 2004, 2005, 2006, 2007), Roy Morgan Single Source Telecommunications Monitor 2004 and 2005 and winner Medium Business of the Year in CSIA's Australian Service Excellence Awards 2008.

Westnet has also won Best ISP at the PC Authority Reliability and Service Awards for two years running in 2007 and 2008.

More information on the ADSL2+Exchanges Awards can be viewed at www.adsl2exchanges.com.au/awards.php.

Westnet products, services and details on awards can be viewed at www.westnet.com.au

About Westnet

- Westnet is a Western Australian-based telecommunications company, owned 100% by iiNet, with a business model driven by customer service,
- 70% of Westnet's 510 total staff are in customer facing roles,
- Westnet currently serves approximately 220,000 members.

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